

## FREQUENTLY ASKED QUESTIONS

### How long are my points valid?

Your points are valid for redemption for as long as the Players' Choice program is in operation. Your points will only be deleted if you have no activity on your Players' Choice account for more than 13 months.

### Can my spouse or friend use my card?

Your Players' Choice card is good only for the person whose name is printed on the card. If your spouse or friend is interested in receiving Players' Choice rewards, they must sign up for their own card.

### Are my points computed automatically?

Only for TeleBet account users. You must use your Players' Choice card if you are wagering at a Penn Gaming facility.

### How do I check my points on my TeleBet account?

Call the TeleBet office to check your point balance on your Players' Choice account. You can redeem your points at the guest service window at any Penn National Gaming facility in Pennsylvania or Charles Town Races, West Virginia.

### How much does it cost to join the club?

The Players' Choice Club is FREE! To join, simply fill out an application available at any Penn National Gaming facility. TeleBet account holders can sign up for the club by phone. Call the TeleBet office today!

### How do I redeem my points?

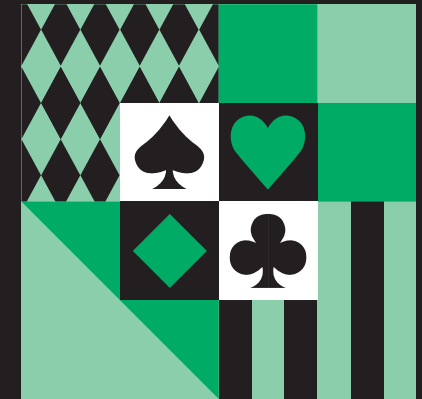
You can redeem your points at any Penn National Gaming facility in Pennsylvania or West Virginia. Simply take your Player Card and a photo ID to the guest service window and redeem your points for racing programs, free admission or betting vouchers.

TeleBet: 877-293-7238  
[www.pennbet.com](http://www.pennbet.com)

## PLAYERS' CHOICE CLUB RULES

1. Participants must be 18 years of age or older.
2. Valid photo identification is required to sign up for the Players' Choice Club, to receive replacement cards and to redeem points or certificates.
3. Employees of Penn National Gaming, Inc. and its subsidiaries are not eligible to participate.
4. Penn National Gaming, Inc. and its subsidiaries will not be held responsible for lost or stolen cards.
5. Only the account holder is authorized to redeem points for racing programs, free admission and/or vouchers from any Players' Choice account.
6. Comps, complimentary certificates or vouchers will not be replaced if lost, stolen or destroyed.
7. Penn National Gaming, Inc. and its subsidiaries reserve the right to revoke or deny application for the Players' Choice Club if it is determined that the individual has not complied with Club rules.
8. Penn National Gaming, Inc. and its subsidiaries reserve the right to alter or terminate this Club with no prior notice to Club members.
9. Program benefits are non-transferable and are not valid in conjunction with any other program.
10. Members may not distribute, loan, or in any way allow another person to use their Players' Choice card.
11. Players cannot redeem points for cash with this reward program.
12. Rewards earned at a Penn Gaming facility are not automatically recorded into a member's account. Members must insert a Players' Choice card into the card reader device on any mutuel teller terminal or self-service machine before their next wager for their wagering to be accounted for. It is the member's responsibility to ensure that the card is functioning properly and communicating with the wagering system.
13. Rules may vary with specific promotions.
14. Current members may be removed from the Players' Choice Club by calling (877) 293-7238 and signing a subsequent release form.
15. Management reserves the right to adjust any point balance resulting from machine reader malfunction, operating errors and/or fraud.
16. Points will remain in the member's account and will accumulate as a member wagers as long as the member makes at least one (1) wager on the account every thirteen (13) months.

# PLAYERS'



# CHOICE<sup>®</sup>

Club

# RACING MEMBERSHIP APPLICATION

# PLAYERS' CHOICE CLUB APPLICATION

Please Print

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

County \_\_\_\_\_

Phone \_\_\_\_\_

E-mail \_\_\_\_\_

Date of Birth \_\_\_\_\_

Wedding Date \_\_\_\_\_

Social Security # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Picture ID # \_\_\_\_\_

What is your gender?  Male  Female

Have an in-home wagering account?  Yes  No

Please print your account number: \_\_\_\_\_

Please check the facility(ies) that you frequent the most  
(check all that apply):

- Penn National Race Course
- Penn National - Chambersburg
- Penn National - Johnstown
- Penn National - Lancaster
- Penn National - Reading
- Penn National - Williamsport
- Penn National - York
- Charles Town Races

Please select a four-digit PIN:

I have read and understand the rules and terms of the club:

Signature \_\_\_\_\_ Date \_\_\_\_\_

For Internal Use Only

Account # \_\_\_\_\_

Date Joined \_\_\_\_\_

## USE YOUR CARD

The Players' Choice Club is designed to reward you, the race fan, with free admission, racing programs, and wagering vouchers based on your play. Your wagering at any of the Penn National Gaming facilities in Pennsylvania and Charles Town Races, West Virginia, is eligible for earning points in the Players' Choice Club.

To begin, you need to sign up for the Club! You can fill out an application at any Penn Gaming facility. You will receive your Players' Choice Card immediately. Then, use your card at any mutuel teller window, or any self-service wagering terminal. If you're not sure how to insert your card, a teller or guest service representative will be happy to show you how your card should be inserted for proper service. (If you use our TeleBet account wagering service, your wagers are tracked and rewarded automatically!)

Use your card every time you make a wager, whether on our live races or our simulcast tracks, and your play will be recorded in your Players' Choice account. The more you use your card, the more you will be rewarded by our point reward system.



## EARN POINTS

Your wagers will be converted into points through our Players' Choice computer system. Every point you earn can be redeemed for free admission coupons, racing programs and wagering vouchers. The more you wager using your Players' Choice card, the more points you will earn!

Whether you're a seasoned handicapper, or an occasional race fan, everyone's a winner with Players' Choice. Your points are accumulated in your account within minutes after each wager and can be redeemed at anytime. To check your point balance, visit the guest service window at your local Penn Gaming facility or call during normal operating hours.

## REDEEM POINTS

You can redeem your points for racing programs, free admission coupons and wagering vouchers at any Penn Gaming facility.

To redeem your points, visit the guest service window located at every Penn Gaming facility. Your points can be redeemed at any facility, no matter where your points were earned. A Players' Choice representative will assist you in redeeming your points from your account.

You will also receive special incentives and promotion offers in the mail that are available exclusively to Players' Choice club members. Our best players will receive VIP invitations to join our Gold and Emerald Club. But you only benefit if you use your card. So don't delay, use your card today!